Sierra Leone Water Company (SALWACO)

Customer Services

Application Form for New Connection

Meter Number

Applicant Details (only OWNERS of Premises can apply)

Contact Address:

Full Name: Dr./Mr./Mrs./Miss

Email:

Phone No.:

Occupation:

Property where new services will be provided

House Number:

Property Address:

No. of Stories/Apartments:

Area/Section:

Types of Activities carried out (E.g. Restaurant, Garage, etc) for non-residential property

Type of Connection:-

Domestic: ☐ **Commercial:** ☐ **Institution:** ☐

Attachments to accompany this form before connecting

Domestic Customers:

Valid ID (National/ Voters ID/Drivers Licenses
Passport Photo
Letter of authority from Landlord (in case of tenants)

Passport Size Photo

Commercial/Institution Customers:

Passport Photo/ NASSIT

Business Registration Documents

Commercial Officer Signature:-……

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To be filled in by LAND LORD/Authorized Persons

I……, the undersigned, registered owner/authorized Person agree to accept the terms and conditions of SALWACO'S Water Supply Service and I further agree to observe and be bound by the conditions in force and any amendments thereto in all matters affecting water supply service to the said terms and conditions herein mentioned and attached to this form.

WHEREAS I Undertake

- To be responsible for any payment for all consumption rate correctly registered against my account.

- Whereas SALWACO reserves the right in the case of default in payment two (2) weeks after the submission of the bill due for payment to discontinue its water supply services without notice.

- Whereas SALWACO further reserves the right to restrict the supply of water services during peak hours, and that SALWACO is not responsible for the maintenance of house service water pipes from the water meter to the above mentioned premises save that SALWACO may provide maintenance services for same at the expense of the client.

Applicant's Signature:…… **Date:……..**

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For official use only

No.	Quantity	Material Description

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Technical Drawings

Prepared by :……

Name……..
Network Technician/Foreman

Verified by:……

Name……..
Distribution Engineer